

Creating an environment
of progress and prosperity.



Annual Report to the Community
For the Year Ended December 31, 2017
Greenville, South Carolina



We did not sit still in 2017, nor will we in 2018. ReWa is continuing to build on the strategic initiatives we identified when we developed our mission and vision. In-depth focus groups and conversations with people representing a vast number of functional areas are enabling us to smartly enter the future—a future designed to safeguard our water environment and to provide the right kind of talented, passionate people to lead the way for ReWa.

LETTER FROM THE CEO

In 2016, we endeavored further down the path of progress by revealing our Mission:

“Enhancing our community’s quality of life by transforming wastewater into renewable resources through responsible and innovative solutions.”

Further, in 2016 our course was set by our Vision:

“Through the passion of our workforce, ReWa will be a community partner and an industry leader safeguarding our water environment for future generations.”

Since the unveiling of ReWa’s Mission and Vision, we have continued along the path, guided by our Values:

- Accountability
- Dedication
- Integrity and Trust
- Professionalism
- Safety
- Unity

In this annual report, we are taking another step forward by revealing our objectives that form our Strategic Plan. These objectives will allow us to measure our progress while adapting along the way to overcome challenges and optimize opportunities.

ReWa’s Strategic Plan is and will continue to be the culmination of thoughts and ideas from a multitude of stakeholders. I would like to personally thank all of our residential and community partners for their support and honest feedback during this process. Throughout this planning process, I have been impressed with the dedication and passion of ReWa’s workforce from front line employees all the way through the Commission. I am proud to lead this progressive organization into the future as we define the pathway to our Vision.



Graham W. Rich, CEO

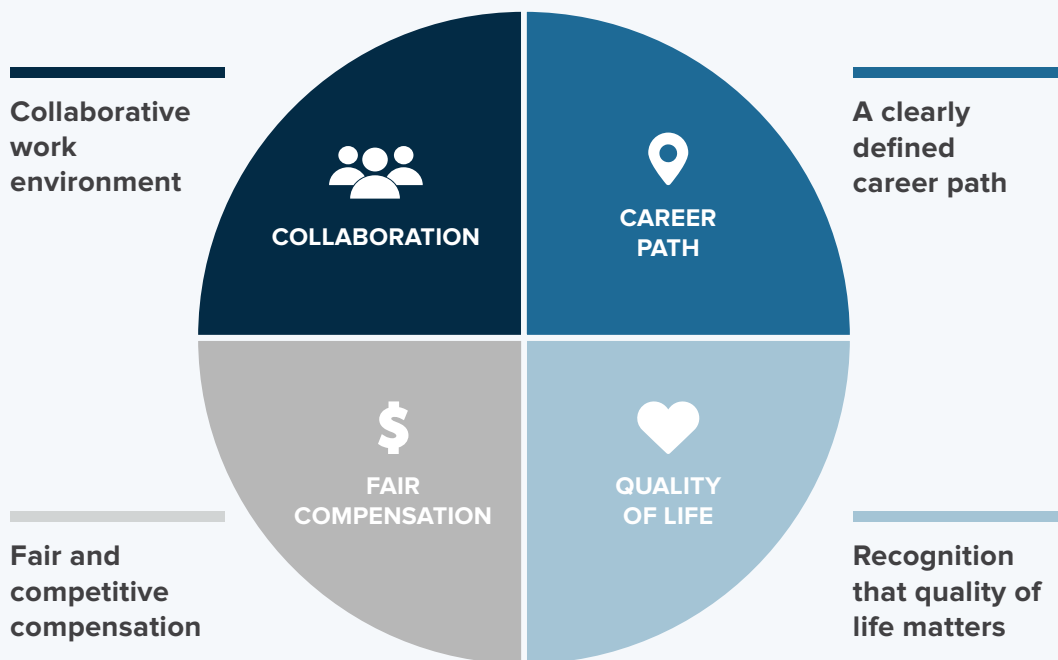


OBJECTIVE 1

Invest in our employees to achieve an engaged and sustainable workforce.

Technology, regulations and environmental priorities are always evolving. In response, we must have an engaged, agile, future-forward workforce that brings the skills ReWa needs to help us thrive into the future.

Here are the things we're offering to respond to this need:



Over the next decade, approximately **47% of our workforce will retire**. If you have a passion for the environment and want to have a career that contributes positively to the world and your community, come partner with ReWa and begin your new career adventure.

OBJECTIVE 2

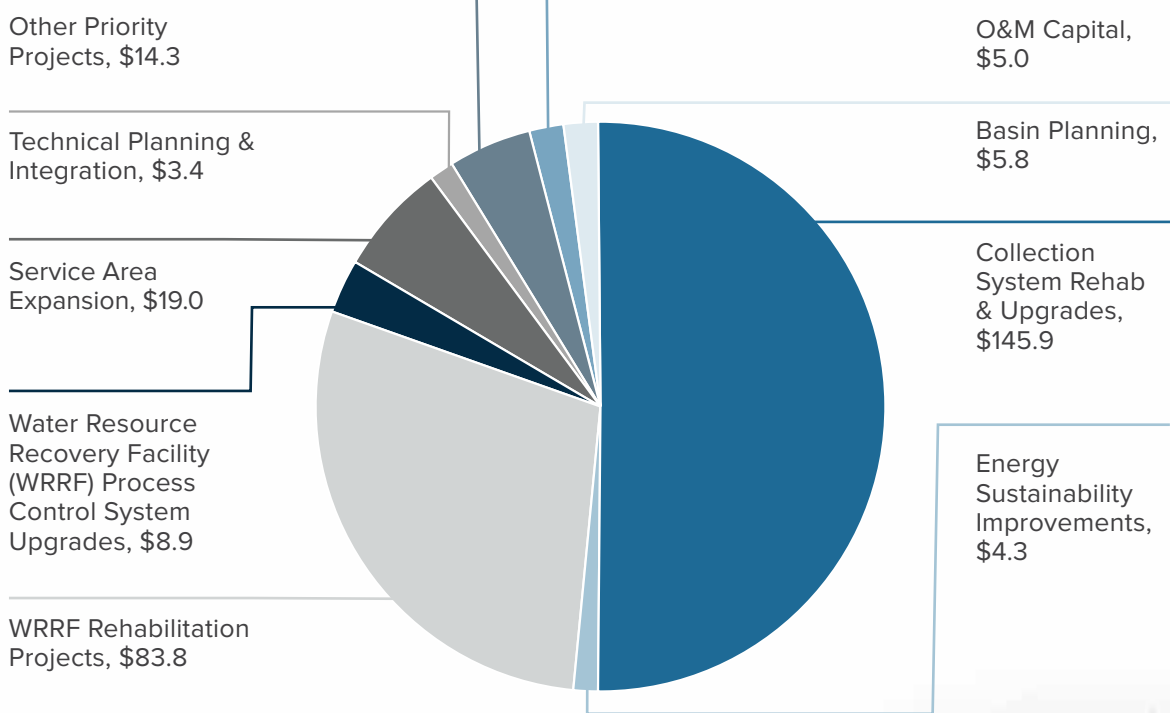
Manage assets in a fiscally responsible manner to assure infrastructure reliability.

Our community is growing by leaps and bounds. As we manage our assets, we need to be vigilant in leveraging resources to provide the best, most efficient infrastructure at the lowest possible impact to our residents.

Our Five Year Capital Improvement Program is designed to do just that.



**FIVE YEAR CIP
FY 2018 - FY 2022**



OBJECTIVE 3

Increase community awareness and understanding of ReWa.

We are a true benefit to the community we serve, and we are charting a path to a more sustainable future. Yet few people know what ReWa does and how we serve the future of our community.

It's time to change that.

Here are a few examples of how we are reaching out to the community to increase awareness of who ReWa is and how we contribute.

COMMUNITY OUTREACH

- A.J. Whittenberg Elementary School Lego project
- Educational Water Feature and Native Plant Garden
- Reedy River Water Quality Group (5R)
- Educational tours and presentations
- Salvation Army Angels
- Community meetings
- Strategic Planning
- Biosolids awareness and farmer survey
- Recognized by the National Biosolids Partnership as Platinum Certified and conducted a biosolids awareness farmer survey
- Ten at the Top
- Conestee Foundation
- Radiothon supporting GHS Children's Hospital
- Industry recognitions

FOLLOW US ON SOCIAL MEDIA



Renewable Water Resources



@rewagvl



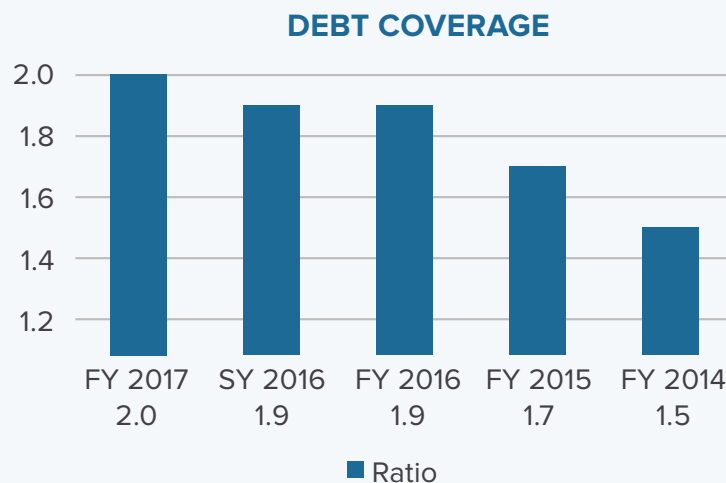
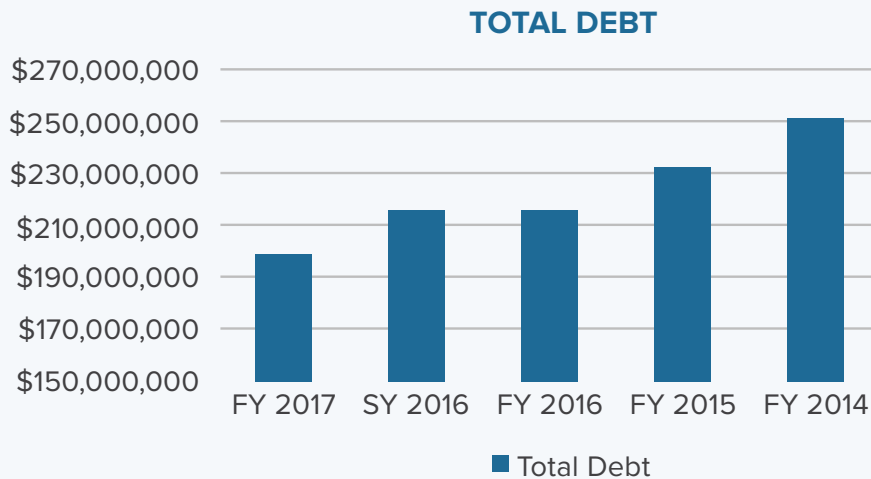
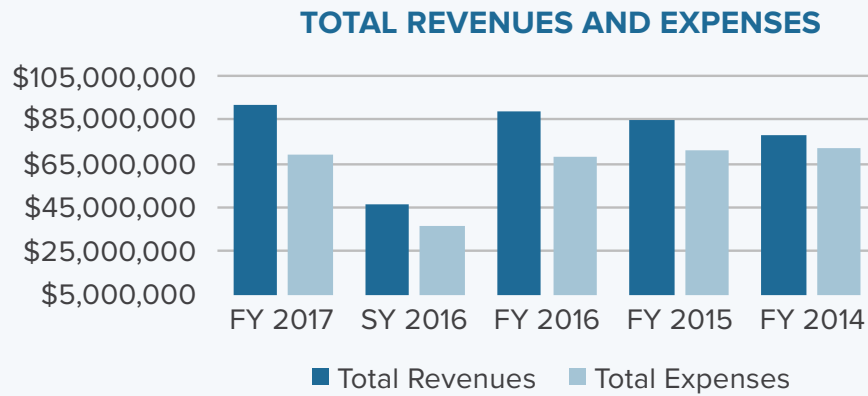


OBJECTIVE 4

Maintain financial viability while balancing community needs and affordability.

Money matters. Where it comes from, how we distribute it and how we manage it are all pertinent questions as ReWa looks to maintain financial strength while enhancing the quality of life in our community.

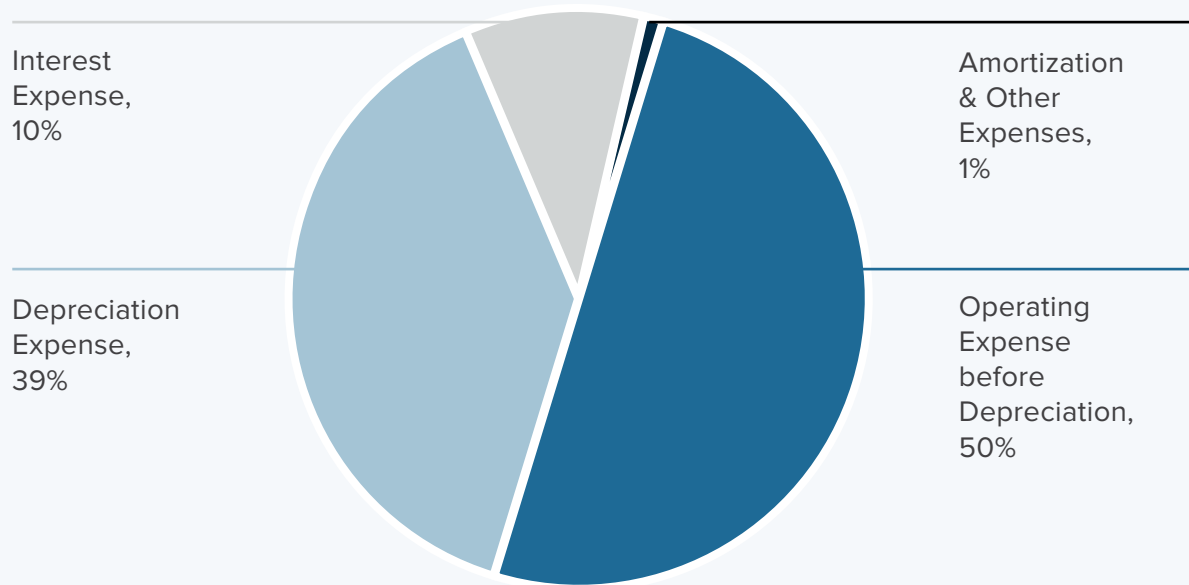
Here's what we're doing financially:



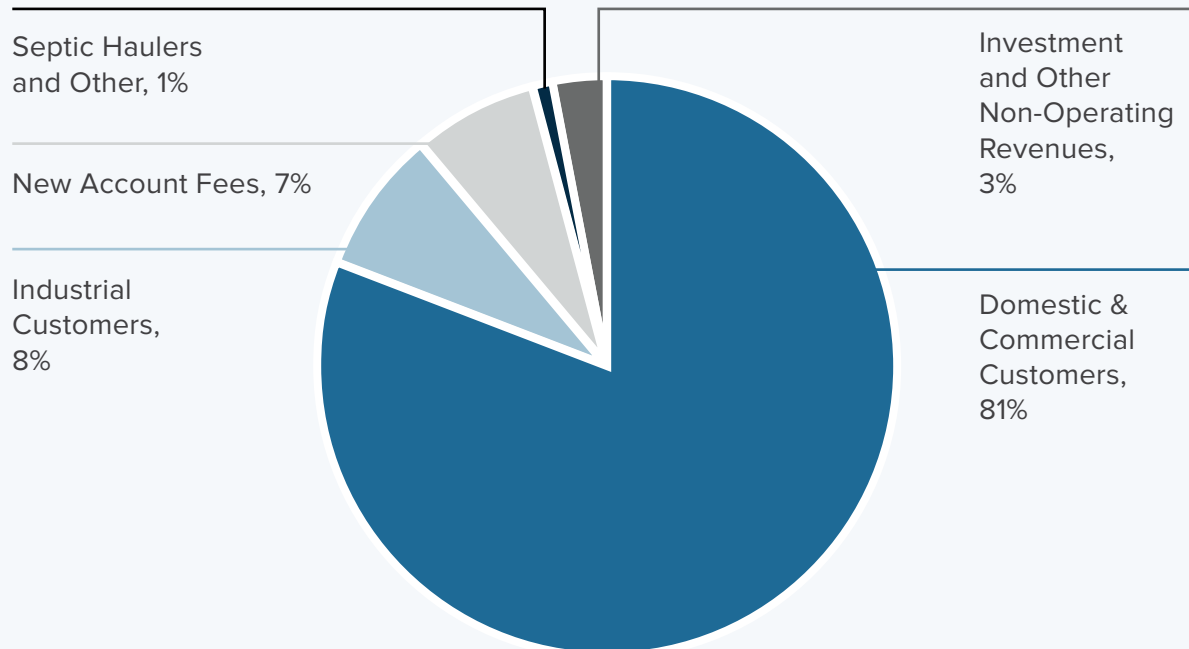
SY16 footnote

As of July 1, 2016, the Agency adopted a December 31 year end. The short year ("SY") 16 transitions from June 30 fiscal year basis to the December 31 calendar year basis.

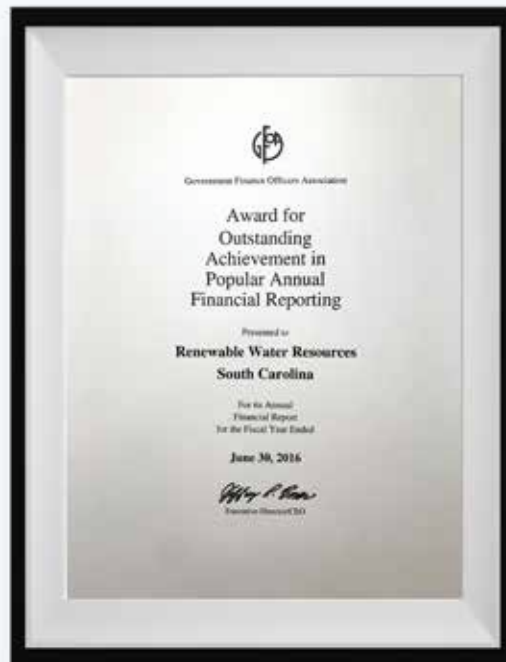
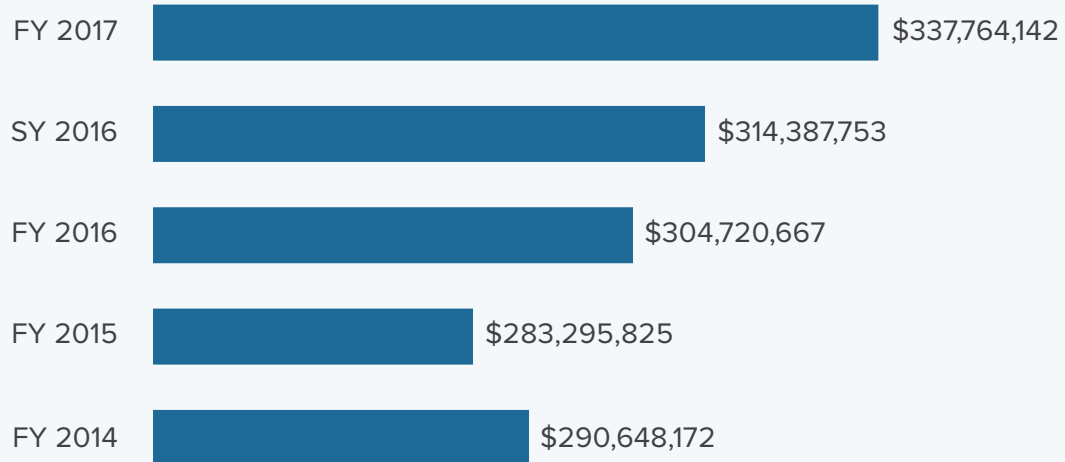
TOTAL EXPENSES



TOTAL REVENUES



NET POSITION



The Comprehensive Annual Financial Report (CAFR) is prepared in accordance with Generally Accepted Accounting Principles and consists of audited financial statements, notes, and required supplementary information. This Popular Annual Financial Report (PAFR) is intended to enhance the understandability of the CAFR and is not regarded as a replacement. The CAFR is available on our website www.rewaonline.org.

OBJECTIVE 5

Enhance policies and practices to provide the highest quality products and services.

How do we continually improve? How do we maintain water quality in the midst of changing regulations, uncertainties with environmental protections, multiple subdistricts and a growing list of customers?

By keeping our eye on the ball and on the future.

Here are some of the most tangible things we've begun to implement:

- Solar Fields implemented at one WRRF in 2017 with three more being implemented in 2018
- Undergoing reevaluation of methane opportunities
- 6,142 dry tons of biosolids land applied to local farms
- Expanding educational opportunities in conjunction with a state-of-the-art lab
- Continuing to fine tune Strategic Planning for the future
- Stewardship with regard to the rivers and collaborating with others who impact the rivers
- Implementing more resource generation and reuse for sustainability



OUR BOARD OF COMMISSIONERS



ReWa Welcomes Emily DeRoberts

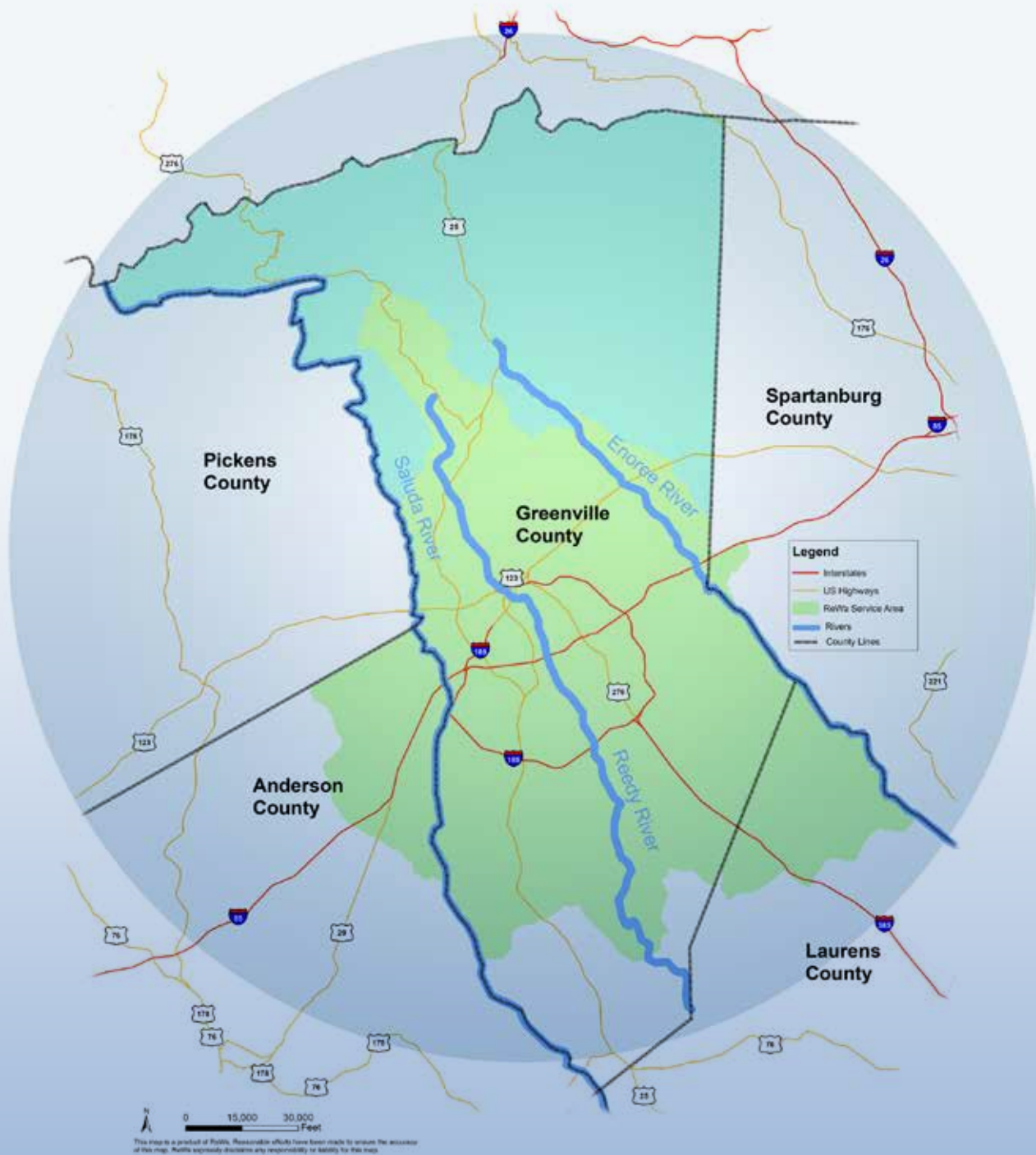
Our newest board member, Emily DeRoberts is an Upstate native and graduate of Wren High School, the Greenville Technical College Associate Electrical Engineering Technology program, and Southern Wesleyan University, where she earned a bachelor's degree in Business Administration and a master's degree in Management Science.

She and her husband, David, have four children and nine grandchildren. They are active members of the Mill Church in Pickens and enjoy playing golf, bike riding and kayaking.



A special thanks to Butch Merritt for his 33 years of outstanding service on our Board. *Not pictured L. Gary Gilliam*

OUR SERVICE AREA









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