

A full-page photograph of two children jumping into a swimming pool. A girl in a blue and white chevron swimsuit is in mid-air on the right, while a boy is splashing in the water on the left. The background shows a clear sky and trees. The text 'WE CAN'T WAIT.' is centered in the upper half of the image.

WE CAN'T WAIT.



We can't wait.

And we're not. In fact, ReWa's been ahead of the game for several years as we strive to be resourceful, responsible and aggressive within the realm of sustainability.

We are implementing upgrades and innovations throughout our region so that we're not just prepared for the future, but helping to shape it.

ReWa is not an organization that stands around and waits. We prepare. We anticipate. We create. And we work closely with community partners so that we're serving our neighborhoods efficiently and effectively.

For some businesses and organizations, thinking about the future is a scary proposition.

Not for ReWa.

We can't wait.

Graham W. Rich, CEO

OUR MISSION:

Enhancing our community's quality of life by transforming wastewater into renewable resources through responsible and innovative solutions.

WE CAN'T WAIT. THAT'S WHY WE THINK AHEAD.

Planning. Studying. Budgeting. Leveraging partnerships. Prioritizing needs. Those are the things that help prepare an organization like ours for the future in the most economical and efficient way. Doing those things skillfully and collaboratively enables ReWa to assure long-lasting infrastructure reliability in a fiscally responsible manner.

Recently, ReWa conducted Basin Planning Studies and realigned the five-year Capital Improvement Program. With a focus on the future, ReWa also created a five-year Strategic Plan to outline organization-wide goals and inspire a unified vision for the future.

Dig Greenville, ReWa's largest wastewater conveyance project, will feature a gravity sewer tunnel 100 feet below ground and 11 feet in diameter, and is designed to address some of our area's wastewater capacity needs for the foreseeable future. This tunnel and all that comes with it — including a sewer pipe that will be seven feet in diameter — will safely and efficiently revitalize our wastewater infrastructure in our growing community for future generations.

That's thinking ahead.





WE CAN'T WAIT. THAT'S WHY WE INNOVATE.

There's no time like the present. And the future. This is where our minds and our efforts are directed. Thinking of ways to improve our quality of life today and tomorrow. We are innovators and improvers and implementors, all rolled into one effective organization. Demonstrations of our ability to innovate this past year include:

- The re-design of our lab so that it becomes more accessible and engaging to the community at large. We have installed interactive kiosks, signage and decor that educates and clearly communicates what ReWa offers our region, and more reflective of the leading-edge things we do.
- Innovations that maintain water quality at exceptional levels.
- Three of our Water Resource Recovery Facilities have solar fields.



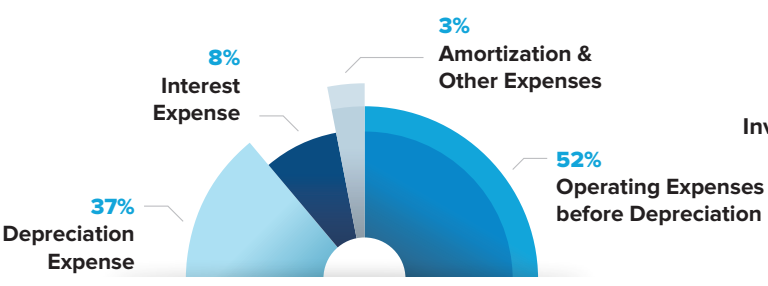
- Our use of biosolids in ways that recycle a byproduct of the wastewater treatment process for use as natural, nutrient-rich fertilizer on 65 (and growing) Upstate farms.
- Partnerships with 18 sewer subdistricts provide numerous points of contact for our customers and for ReWa, ensuring we are in touch with the communities we serve.
- Continually striving to find new policies and ways to make our waterways among the finest in the nation. Our enhanced policies and practices provide our region with the highest quality services and products.

WE CAN'T WAIT. THAT'S WHY WE PERFORM.

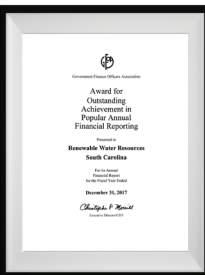
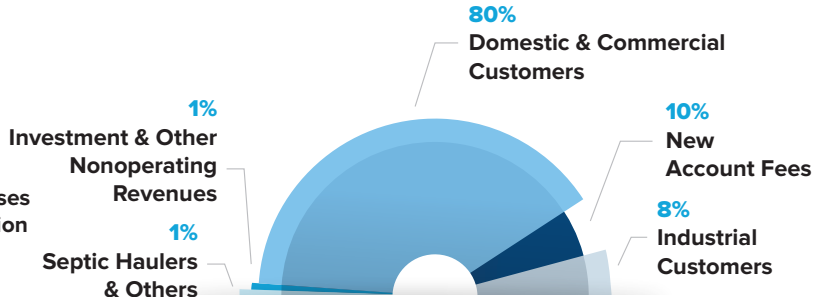
Performance and efficiency are everything when you're spending the public's money. We understand and appreciate that. And most of all, we respect that. Here are things we do to maintain the public trust while looking out for the overall health and well-being of this beautiful area we all call home.

- ReWa takes a progressive approach to rates and fees, and continually benchmarks with other utilities to maintain a competitive rate structure.
- We are intentional when it comes to engaging with the community and identifying opportunities to ensure long term infrastructure sustainability.
- We maintain financial viability while balancing community needs and affordability in an enormously dynamic and growing region.
- Our enhanced financial policies have led to improved bond ratings. Standard and Poor's (S&P) recently upgraded ReWa to its AAA Bond Rating.

EXPENSES



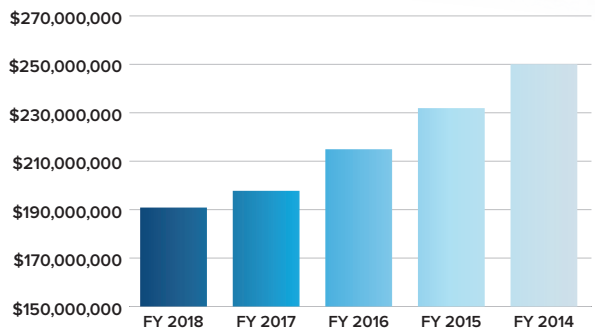
REVENUES



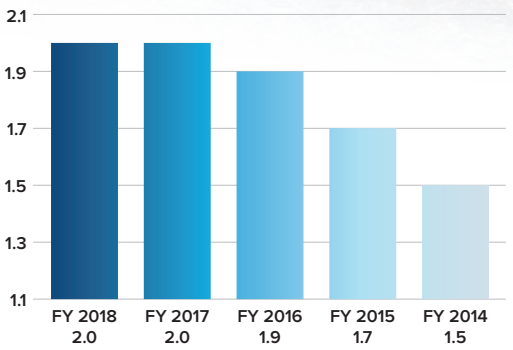
OUR AWARD WINNING ANNUAL REPORT FROM LAST YEAR

This Popular Annual Financial Report (PAFR) is intended to enhance the understandability of the Comprehensive Annual Financial Report (CAFR) and is not regarded as a replacement. The CAFR is prepared in accordance with Generally Accepted Accounting Principles and consists of audited financial statements, notes, and required supplementary information. The CAFR is available on our website www.rewaonline.org.

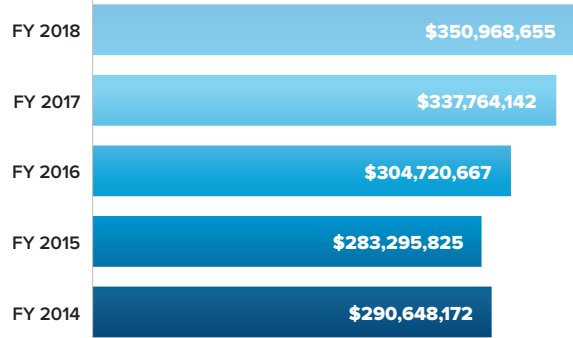
TOTAL DEBT



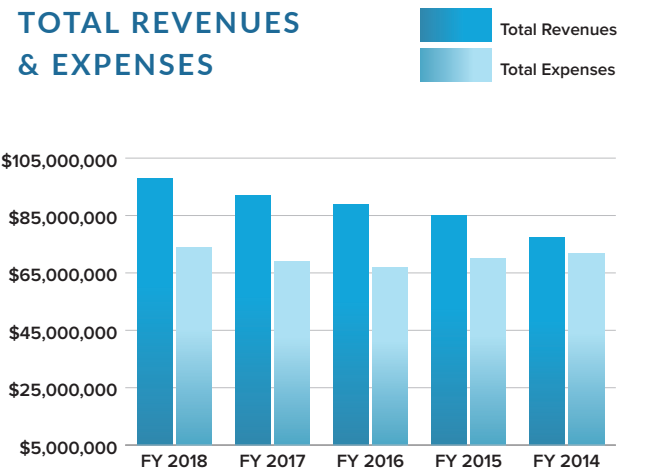
DEBT COVERAGE



NET POSITION



TOTAL REVENUES & EXPENSES





WE CAN'T WAIT. THAT'S WHY WE COMMUNICATE.

The process of cleaning wastewater is complex, which makes it even more important to communicate exactly what ReWa does and how we do it. Clearly. Effectively. And in an educational and neighborly manner. Because our experienced team is responsible for cleaning over 40 million gallons of water every day, keeping the Upstate cleaner, happier and healthier.

But our responsibilities don't just end there. We've made a special effort over the past year to engage and connect with the community more than ever. Not only to ensure transparency in our operations, but also to provide meaningful opportunities for engagement. Which is why we're out there listening, explaining, participating and educating with noticeable frequency and efficacy.



- We offer tours of our facilities and coordinate educational visits throughout our community.
- Our lab is now an educational and informational tool.
- ReWa partners with many organizations in the community such as Conestee Foundation, Radiothon, Salvation Army and many more.

FOLLOW US ON SOCIAL MEDIA

 Renewable Water Resources

 @rewagvl



WE CAN'T WAIT. THAT'S WHY WE COLLABORATE.

ReWa is grateful for our partners and we collaborate seamlessly with them. But how we collaborate as an organization internally is just as important. We're all on the same team. We all understand the mission. We come to work each day to improve the quality of life for those who live and work in our community. Without those characteristics flowing through ReWa, the rest of what we do would suffer. In that regard, our employees are our most valuable asset. And we never forget that.

- Each employee is an environmental steward and sets the stage for our success as an industry leader.
- In 2018, ReWa received the NACWA Utility of the Future Award in recognition of our organization's commitment to efficient operations, enhanced productivity and long-term sustainability.
- We invest in our employees since that is truly an investment in our community and our future.
- We have taken a much more holistic and modern approach to employee engagement so that everyone feels seen, heard and appreciated for what they contribute.
- ReWa has become much more intentional in employee development. In an ever changing world of technology, we must be sure that our employees are well-trained and have access to further training as they work with us.



WE CAN'T WAIT TO ADDRESS OUR CHALLENGES.

Yes, like any organization we have challenges, but they're also opportunities.

At least that's how we choose to view them.

Progressive planning has helped us address our challenges. We have planned ahead for several years now, preparing ourselves with the appropriate infrastructure and mindset that enables us to fine-tune as we move into the future. Growth is good but it also provides demands on the organization. ReWa needs to be able to adapt.

Aging infrastructure is certainly an opportunity for us to demonstrate how we adapt, build and move forward so that we continue to be seen as a utility of the future.

ReWa must coordinate with 18 sewer subdistricts to ensure that our infrastructure is maintained and that we proactively plan together. This is happening and will continue to happen through clear and collaborative communication.

Finally, our role in the community is continuing to expand, so it's more important than ever that our residents understand who ReWa is, what we contribute, and our role in preserving the wonderful quality of life we enjoy here.

OUR BOARD & CEO

DANIEL K. HOLLIDAY

RAY C. OVERSTREET

EMILY DEROBERTS

CLINT THOMPSON

GRAHAM W. RICH, CEO

CHIP FOGLEMAN

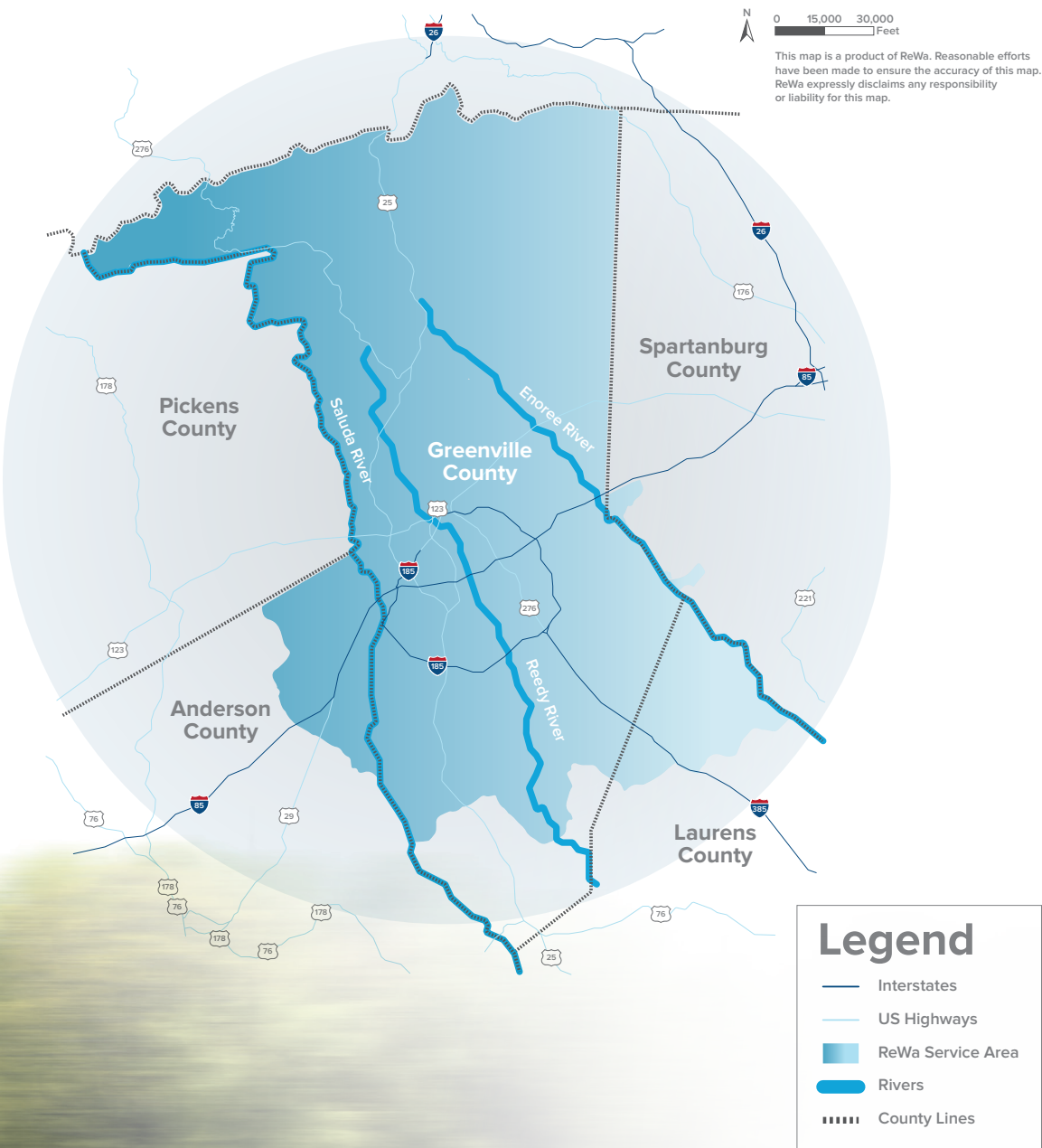
JOHN T. CRAWFORD, JR.

J. D. MARTIN

TIMOTHY BRETT

L. GARY GILLIAM

WHERE WE SERVE







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